



827-2022 ADDENDUM 3

BOOKING AND SCHEDULING SOLUTION FOR PARATRANSIT AND ON-REQUEST TRANSIT

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: Feb 8, 2023
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THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Template Version: Add 2021-03-05

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

QUESTIONS AND ANSWERS

Q1: In the RFP documents it mentions the vendor should have the ability to integrate with GTFSS-Flex, is there a particular vendor the City had in mind? Would a Transit App integration be favorable?

A1: This integration capability is specified with a mind to future enhancements. Winnipeg Transit prefers open standards and non-proprietary integrations where possible. There is no particular vendor the City had in mind. A Transit App integration would be beneficial, but Winnipeg Transit has no preference for any specific app.

Q2: Given the desire for the On-Request Transit to go live no later than August 31, 2023, when is the City anticipating the Notice of Award?

A2: The City intends to award before the "Go Live Date" and provide reasonable time for implementation.

Q3: Could we please have the names of the local contractors?

A3: Contracts to deliver Transit Plus service are awarded through the City of Winnipeg's procurement process. All bid opportunities and subsequent award information can be found here:

[Closed Bid Opportunity Information - Materials Management - Corporate Finance - City of Winnipeg.](#)

The relevant bid opportunity numbers are:

- 54-2016
- 131-2016
- 8-2017
- 657-2017
- 449-2018 (A&B)
- 1022-2018
- 1259-2018
- 1260-2018
- 106-2019
- 107-2019
- 108-2019

Q4: Are the drivers currently operating this service for the City of Winnipeg unionized?

A4: See the A3 above for all publicly available information relevant to Transit Plus Contractors.

Q5: Are there any hardware requirements for this RFP that need to be considered? (i.e., tablets, cell phones, cell phone plans).

A5: Winnipeg Transit is not specifying any hardware requirements for this RFP. Winnipeg Transit Plus vehicles are currently outfitted with Android tablets with data plans provisioned by Winnipeg Transit. Winnipeg Transit On-Request vehicles are currently outfitted with iPhones with data plans provisioned by Winnipeg Transit.

Q6: What is the service model used for the On Request service? i.e., hub-to-hub, hub and spoke, commingled, door-to-door, etc.?

A6: All relevant information about Winnipeg Transit's On-Request Service can be found at the following location: <https://info.winnipegtransit.com/en/service/on-request/>. Information about the future direction of the On-Request service can be found in the Winnipeg Transit Master Plan at: <https://info.winnipegtransit.com/en/major-projects/transit-master-plan/>.

Q7: Would the city consider a two-week extension to the proposal submission due date?

A7: No.